



Using Near Me for Examinations: Have your caller switch from front to rear camera v2.1

Rear-facing cameras on smartphones or tablets often give a higher resolution image than forward-facing (selfie) cameras. If a clearer image is required for examination the rear-facing camera may be useful.

Using the rear-facing camera can also make it easier for patients to manoeuvre the camera to show a part of the body, for example, a foot, rather than trying to hold their foot up to their camera.

For non-clinical applications, such as when Near Me is used by housing associations, swapping camera may be useful to have a caller show you something like how fast a leaking tap is dripping.

After the examination, the caller could be asked to switch back to the forward-facing camera to complete the consultation.





Switch camera within a call

On smartphones or tablets, your caller will see a swap camera button (yellow arrow) at the top right hand of their screens.

To swap between front and back cameras or back again, all they have to do is tap that button.

More Light?

Close-up examinations are often helped by the patient being in a brightly lit area. Something like an anglepoise light may be ideal for this purpose as it can be directed at whatever requires a closer look. Be careful – they can get very hot.